



DHAUWURD-WURRUNG ELDERLY & COMMUNITY HEALTH SERVICE Inc

STRATEGIC PLAN 2017-2022



OUR PRIORITIES

1. Better service, better outcomes

Provide culturally safe services to improve health and wellbeing outcomes for Aboriginal and Torres Strait Islander peoples and the broader community.

Strategic Objectives:

- Primary health services and programs provided by DWECHS will enable Aboriginal and Torres Strait Islander people (and those in the broader community) to achieve a longer and better quality of life.
- Services and programs provided through DWECHS will underpin our commitment to improving health outcomes through education and awareness, within the context of a holistic 'social model of health'.

What will we achieve?

Culturally safe service delivery achieving improvements in health, spiritual, social and emotional wellbeing for the Aboriginal and Torres Strait Islander community as well as access to primary health services for the broader community.

2. Cultural strength and awareness

Increase community engagement in cultural activities and promote Aboriginal culture throughout the Portland district.

Strategic Objectives:

- DWECHS is central to promoting engagement of the Aboriginal and Torres Strait Islander community in a broad range of social and cultural community events and activities.
- As an Aboriginal Community Controlled Organisation, DWECHS will promote cultural awareness and cultural safety within the service sector and the broader community.

What will we achieve?

Community connection and pride in Aboriginal culture through providing and supporting initiatives that promote Aboriginal cultural identity and values.



3. Employment outcomes

Provide employment opportunities and skills development for Aboriginal and Torres Strait Islander peoples.

Strategic Objectives:

- DWECHS is a strong culturally safe and culturally appropriate organisation that supports the professional development of Aboriginal and Torres Strait Islander people, both on staff and in the community.

What will we achieve?

Employment pathways for Aboriginal and Torres Strait Islander people working at DWECHS as well as training and development opportunities for community members to improve employability.

4. Working together

Improve service access and cooperative and collaborative service delivery.

Strategic Objectives:

- DWECHS is a key driver of effective regional collaboration and cooperation.

What will we achieve?

Collaboration and cooperation between health and community service organisations in the region achieves improved health and wellbeing outcomes for the people in the Portland area, based on the philosophy of 'together we are strong'.





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OUR VISION:

DWECHS is a focal point for the Aboriginal and Torres Strait Islander community within the Portland area. Our organisation will provide community members with access to culturally appropriate and effective health, spiritual, social and emotional wellbeing services.

OUR PURPOSE:

Our purpose is to provide the highest standard of care incorporating a holistic approach toward health and wellbeing.

We aim to achieve this by providing professional and high quality services that

- are culturally safe and culturally appropriate
- ensure Aboriginal and Torres Strait Islander people live longer and have a better quality of life
- enable employment and training opportunities for Aboriginal and Torres Strait Islander people
- promote self-determination and community control; and
- enable capacity building (community, organisation and individual) through enhanced knowledge, access, participation and engagement, trust and ownership

OUR VALUES

DWECHS serves the community based on our values that

- Embody, recognise and promote Aboriginal culture
- Demonstrate respect for people and community
- Build strength, dignity and resilience in individuals