

Dhauwurd-Wurrung
Elderly and Community Health Service Inc.

Annual Report
2018-2019



ANNUAL REPORT

2018-2019

DHAUWURD-WURRUNG
ELDERLY AND COMMUNITY
HEALTH SERVICE INC.



18 Wellington Rd/P.O Box 764, Portland, Victoria 3305

Telephone: (03) 5521 7535– Fax: (03) 5521 7898

“CARING FOR THE COMMUNITY”



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Acknowledgments

Disclaimer:

Aboriginal and Torres Strait Islander people should be advised that the following document may contain images of deceased peoples

Dhauwurd-Wurrung Elderly and community Health Service Inc. acknowledge the Traditional Owners of the land, which we meet today.

We also like to pay respects to Elders past and present

Vision and Mission Statement

Dhauwurd Wurrung Elderly & Community Health Service Inc (DWECHS) provides comprehensive general and allied health care while also offering a wide range of support programs to the Portland community.

OUR VISION:

DWECHS is a focal point for the Aboriginal and Torres Strait Islander community within the Portland area. Our organisation will provide community members with access to culturally appropriate and effective health, spiritual, social and emotional wellbeing services.

OUR MISSION:

"Our mission is to provide the highest standard of patient care incorporating a holistic approach towards diagnosis and management of illness. This practice is committed to promoting wellness and disease prevention to all patients. All patients are treated with the utmost respect, dignity and in a way that ensures confidentiality."

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Our Goals

1. Better service, better outcomes

Provide culturally safe services to improve health and wellbeing outcomes for Aboriginal and Torres Strait Islander peoples and the broader community.

Strategic Objectives:

- Primary health services and programs provided by DWECHS will enable Aboriginal and Torres Strait Islander people (and those in the broader community) to achieve a longer and better quality of life.
- Services and programs provided through DWECHS will underpin our commitment to improving health outcomes through education and awareness, within the context of a holistic 'social model of health'.

What will we achieve?

Culturally safe service delivery achieving improvements in health, spiritual, social and emotional wellbeing for the Aboriginal and Torres Strait Islander community as well as access to primary health services for the broader community.

Medical Clinic:

- 363 regular aboriginal and Torres Strait Islander clients were serviced by Dhauwurd-Wurrung in the 18/19 year. In comparison, 364 regular ATSI clients were serviced in the 17-18 year.
- 10,551 episodes of health care were provided to the 363 clients during the 18-19, which is an increase from the 17-18 year of 6,059 episodes of care.
- ATSI checks have decreased from 167 in the 17-18 year to 105.
- There have been 180 chronic disease management plans completed in the 18-19 year, compared to the 17-18 year where 75 care plans were completed.
- In total, 473 Aboriginal and Torres Strait Islander community members are serviced at Dhauwurd-Wurrung as a whole.

Community Services:

- Community services currently have 13 home care package clients
- CHSP clients have increased from 4 to 13 clients.
- PYP clients increased from 6 in the 17-18 year to 14 clients this finance year.
- Total contacts for community services equate to 1794 (Male Clients: 578/Female Clients:1216)

WWATCH:

- WWATCH have recorded 3197 contacts within 2018-2019

Youth:

- In the 18-19 year, the youth program has recorded 33 client contacts

AOD/SEWB:

- AOD and SEWB have made 751 contacts (349 males/402 females), these contacts were completed in the last 6 months as they were employed at the end of last year's financial year.



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Our Goals

2. Cultural strength and awareness

Increase community engagement in cultural activities and promote Aboriginal culture throughout the Portland district.

Strategic Objectives:

- DWECHS is central to promoting engagement of the Aboriginal and Torres Strait Islander community in a broad range of social and cultural community events and activities.
- As an Aboriginal Community Controlled Organisation, DWECHS will promote cultural awareness and cultural safety within the service sector and the broader community.

What will we achieve?

Community connection and pride in Aboriginal culture through providing and supporting initiatives that promote Aboriginal cultural identity and values.

Dhauwurd-Wurrung strives to improve community engagement, promotion of cultural activities and our aboriginal culture, we have done this by:

Medical:

Community Services:

- HACC and medical staff worked together to create a Cultural Elders Group,

WWATCH:

- Women's group in NAIDOC Week, worked together to piece together a possum skin cloak for the women
- Each month women's group organise a trip out on country for the women to maintain their connection to country and culture
- WWATCH organise external culturally appropriate services to come in and speak with our women, these include Djirra, domestic violence workshops, Sarah Westwood (civil law) and family services

Youth:

- Frontline Youth Worker Leon Davis, has successfully facilitated his cultural youth group, he has increased attendance by outreaching to youth in the Portland and Heywood Area. 33 youth have regularly attended and participated in this program. This program aimed to provide cultural specific

AOD/SEWB:

- Ngootyoong Yarning Circles facilitated by Karina Thorpe were successful; it was targeted to female youths between ages 13-17 to discuss different ways to deal with worry business. The circle provided them with a culturally safe space; this was also held in collaboration with headspace. 11 youth attended the Portland and Heywood yarning circles.

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Our Goals

3. Employment Outcomes

Provide employment opportunities and skills development for Aboriginal and Torres Strait Islander peoples.

Strategic Objectives:

- DWECHS is a strong culturally safe and culturally appropriate organisation that supports the professional development of Aboriginal and Torres Strait Islander people, both on staff and in the community.

What will we achieve?

Employment pathways for Aboriginal and Torres Strait Islander people working at DWECHS as well as training and development opportunities for community members to improve employability.

- 59 staff were employed over the 18-19 year. This was made up of 30 Indigenous and 29 non-indigenous staff
- In the 18-19 year we had 1 successful completion of the Administration Traineeship, we currently have another undertaking the course. We also have currently 1 staff member undertaking a traineeship in individual support.
- Staff from all areas have been undertaking various types of training to strengthen their knowledge and provide quality service: **WWATCH:** Deadly Sexy Training, ICE Awareness Training, and Money Minder Training **Medical:** Drug and Alcohol Testing Training, TIS Quit Training, Retinal Camera Training. **Community Services;** they have completed several sector updates to keep our service updated with the trends.



Our Goals

4. Working together

Improve service access and cooperative and collaborative service delivery.

Strategic Objectives:

- DWECHS is a key driver of effective regional collaboration and cooperation.

What will we achieve?

Collaboration and cooperation between health and community service organisations in the region achieves improved health and wellbeing outcomes for the people in the Portland area, based on the philosophy of 'together we are strong'.

Youth:

- Commissioner of Aboriginal Children and Young People, Justin Mohammed and his team attended youth group, there were 16 youth in attendance where they learned new cultural activities. The commission aims to promote improvement of policies and practices that effect the safety and wellbeing of Victorian children and young people.

AOD/SEWB:

- We collaborated with Glenelg Shire to create the AOD ICE Campaign; the poster got a lot of attention from the community and other communities within the state. It raised the issue of ice use in the community and the effects it has on the individual's family.
- Reconciliation week 2019, Dhauwurd-Wurrung collaborated with Glenelg Shire to create a reconciliation project with 6 youths from the Portland and Heywood area. Each youth presented to the community what reconciliation means to them, their stories were displayed through Heywood and Portland.
- Portland District Advisory Health Committee; we have sat on this committee for many years provide PDH with advice and input on how to better service the aboriginal community.
- We have been collaborating with MIXXFM and Ace Radio to promote our services to the broader community

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CEO Report: Tamika Amos

Ngatanwarr,

I would like to acknowledge and pay my respects to Elders, past and present, and pay tribute to all Gunditjmara People and our land.

I have been employed by Dhauwurd Wurrung Elderly and Community Health Service Inc. as Acting Chief Executive Officer since February and was fortunate to be appointed as Chief Executive Officer in April.

Prior to commencing the Chief Executive Officer role in February I would like to thank John Bell's work for the past couple of years and acknowledge the outcomes he achieved during this period.

I want to thank all staff, contractors and volunteers for their efforts over the 2018/19 financial year and recognise their efforts towards the Portland Aboriginal and Torres Strait Islander community.

Our organisation has been working towards strengthening our program delivery, community engagement and working hard on ensuring the right balance of providing a professional and Culturally Appropriate service suitable for our community. We will continue to work in line with our strategic direction and achieve outcomes to sustain a healthy and vibrant community.

Dhauwurd-Wurrung will continue to work effortlessly to continue to strengthen our programs and services to community, families and individual's health and wellbeing in the 2019 and beyond. Dhauwurd-Wurrung will ensure members and community are provided with opportunities to engage, contribute and influence the direction of our organisation.

I want to thank the Board of Directors for the opportunity to work for Dhauwurd-Wurrung Elderly and Community Health Service Inc. My love and passion for my community runs deep and I hope to achieve community's aspirations.

Woorrook,

Tamika Amos



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Finance Report: Casey Kerrins

Dhauwurd-Wurrung Elderly & Community Health Service Inc

A.B.N. 98 906 379 843

Statement of Comprehensive Income
For the year ended 30 June 2019

	Notes	2019 \$	2018 \$
Income			
Revenue from operating activities	2	2,935,850	2,910,782
Capital grant income		448,133	149,488
Interest Received		26	5
Total Income		3,384,009	3,060,275
Expenditure			
Employee related costs	3	2,239,995	1,710,064
Program expenses		202,182	137,176
Depreciation expense		73,751	82,999
Repairs and maintenance		744,530	277,852
Other expenses		458,814	573,022
Total Expenditure		3,719,272	2,781,113
Surplus for the year		(335,263)	279,162
Total Comprehensive Income		(335,263)	279,162

The accompanying notes form part of these financial statements.

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Finance Report: Casey Kerrins

Dhauwurd-Wurrung Elderly & Community Health Service Inc
A.B.N. 98 906 379 843
Balance Sheet
At as 30 June 2019

	Notes	2019 \$	2018 \$
Current Assets			
Cash and Cash Equivalents	5	506,262	787,685
Trade and other receivables	6	69,910	86,410
Prepayments		8,590	8,070
Total Current Assets		584,762	882,165
Non-Current Assets			
Property, Plant & Equipment	7	2,543,040	2,244,746
Total Non-Current Assets		2,543,040	2,244,746
Total Assets		3,127,802	3,126,911
Current Liabilities			
Trade and Other Payables	8	189,391	182,007
Employee Benefits	9	134,635	64,590
Interest bearing liabilities	10	36,856	19,341
Total Current Liabilities		360,882	265,938
Non-Current Liabilities			
Employee Benefits	9	19,621	24,805
Interest bearing liabilities	10	459,165	212,772
Total Non-Current Liabilities		478,786	237,577
Total Liabilities		839,668	503,515
Net Assets		2,288,134	2,623,396
Members Funds			
Retained funds		2,288,134	2,623,397
Total Members Funds		2,288,134	2,623,397

The accompanying notes form part of these financial statements.

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Finance Report: Casey Kerrins

Dhauwurd-Wurrung Elderly & Community Health Service Inc

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Statement of Changes in Equity
For the year ended 30 June 2019

	Notes	Retained Earnings \$	Total \$
Balance at 30 June 2017		2,344,235	2,555,494
Restated Comprehensive Result	1	279,162	279,162
Balance at 30 June 2018		<u>2,623,397</u>	<u>2,623,397</u>
Comprehensive Result		(335,263)	(335,263)
Balance at 30 June 2019		<u>2,288,134</u>	<u>2,288,134</u>

The accompanying notes form part of these financial statements.

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Chairperson's Report: Hilary Saunders

Natanwah, I wish to pay respect to elders past, present, and emerging, and respect to our country, the Gunditjmara lands, upon which we meet today.

Earlier in the year, Kevin Clarke, HACC Support Worker, and I, attended the VACCHO Mtg in Horsham. I really enjoy going to these meetings as they are always very informative. We get to see and hear what the other ACCHO's are doing and also have contact with some of our stakeholders. I am encouraged that I now know that we are doing very well here at DWECH and our issues are not uncommon to other ACCHO's.

I attended a workshop with Victoria Aboriginal Affairs discussing their latest move to have Aboriginal led accountability. To me this is just Self determination with a new label. It was an informative workshop but sadly very poorly attended.

Earlier this year John Bell, affectionately known as JB, resigned as our CEO and went back to his first love working for Justice. I would like it recorded that I acknowledge and appreciate the work and commitment made by John Bell as our CEO for the last 2 plus years. I believe that JB made a significant contribution to this organisation and his enthusiasm, hard work and dedication to the organisation and our community will be a loss to us.

We advertised for the CEO and the Operations Manager. We received a few high grade applications for the CEO position and after a carefully and professionally carried out selection process and interview a decision was made based on experience, ability to carry out the KPI's and knowledge of community etc.

We welcomed Tamika Amos to the position in April and the Board and I are very encouraged by her achievements.

Unfortunately the person we appointed as Operations Manager did not suit the role and has since left the position. We are investigating our options regarding this role in the organisation.

I am still involved in the South West Refuge Project and as a Respected Elder on Koorie Court. I have also signed up to be on the Koorie County Court which should commence next year.

One of my other roles is that I am employed by Murray City Country Coast GP Training (MCCC) as a Cultural Educator I was a bit apprehensive going into this but on reflection this was not necessary as it was very easy going and I was warmly accepted.

I hoping that being a member of MCCC will not only give new Doctors a better understanding of our way of working but how our community should be treated by Health Professionals.

Thank you for accepting me as Chairperson of our organisation and I look forward to another great year at DWECH. I wish to pay respects to those who have passed to the Dreamtime and know that you are forever loved.

Woo-rook



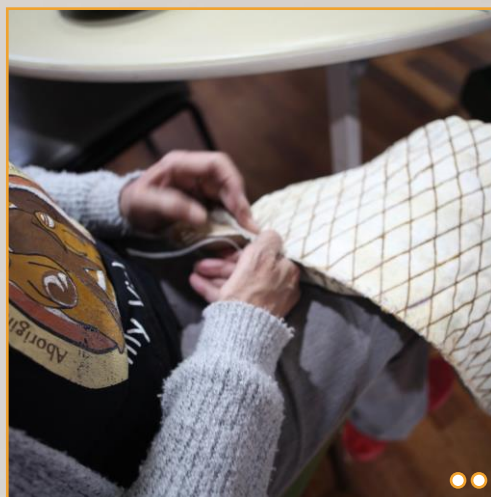
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Highlights:

- The completion of the new medical entrance, this was opened by Auntie June Gill alongside a smoking ceremony.
- Julia Street building has been refurbished
- Cultural Youth group has been successful, with over 30 youth attending.
- Ngootyoong Yarning Circles have been successful with young women from Portland and Heywood attending
- Appointment of a new CEO; Tamika Amos
- Creating the AOD ICE campaign poster and billboard
- Mobile breast screening service
- Winning the Glenelg Shire Business Award



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Highlights:

